

State Specific Information and Boards of Pharmacy

Illinois Department of Public Health (IDPH)

For concerns, questions, or to lodge complaints about local home health agencies that may be involved with your care, or questions concerning the implementation of the advance directives requirement, contact the **Illinois Department of Health** at:

<p><u>Chicago Office</u> 100 West Randolph, 9th Floor Chicago, IL 60601</p> <p><u>Springfield Office</u> 320 West Washington, 3rd Floor Springfield, IL 62786</p>	<p>Filing A Health Care Complaint</p> <p>https://www.dph.illinois.gov/topics-services/health-care-regulation/complaints</p> <p>Website: https://www.dph.illinois.gov/</p>
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The Illinois Department of Public Health offices are open Monday through Friday Office: Weekdays 8:30 a.m. – 4:30 p.m.

Website: <https://www.dph.illinois.gov/>

Online Complaint Form:

https://www.dph.illinois.gov/sites/default/files/HealthCareFacilityComplaintForm_20200108.pdf

Illinois Department of Financial and Professional Regulation

For concerns, questions, or to lodge complaints about a pharmacy that may be involved with your care, contact **Illinois Board of Pharmacy** at:

<p>Ways to File a Complaint</p> <p>Complaints can be filed by phone, mail or fax.</p> <p>Phone Central Complaint Registry Hotline - 800-252-4343 Monday-Friday 8:30 a.m. to 4:30 p.m. TTY for the Hearing Impaired Only- 800-547-0466</p>	<p>Email:</p> <p>Website: https://www.idfpr.com/profs/pharm.asp</p>
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